From: MVL240Z@aol.com@inetgw

To: Microsoft ATR

Date: 1/3/02 11:46am

Subject: Microsoft Settlement

Bill Gates did not force me to buy his products. I evaluated his products and am glad I do not have to hire a consultant to make various software programs work seemlessly together. My productivity has increased because I do not have to waste time figuring out various software programs.

Clearly, Gates and Balmer have been agressive and at times arrogant (Balmer). Give them a fine, tell them not to do it again but let them get on with business and offering new products. Microsoft may not be the most innovative but they certainly make things work better. Do you use Word and PowerPoint? I am considering switching from Quicken to Microsoft becasue Quicken constantly crashes and according to reviews has been surpassed by Microsoft Money. Netscaape and AOL's internet browser are inferior to Microsoft Explorer.

Give Microsoft credit for turning on a dime and realizing that the internet would change our lives. Do not be dictated by competitors who think a lawsuit is the only way of "beating" Microsoft.

Stop wasting more time and money and let's move on. America should concentrate on being an economic superpower that will further globalization to help wipe out individuals or groups like the Taliban and bin Laden.